



# HEALTH CARE SCIENCE AND SERVICES INDUSTRY

## REAL-TIME INDUSTRY SUMMARY

### SEPTEMBER 2024

#### 2023 STATEWIDE LABOR ANALYSIS

There were over 137,000 online job postings for the Health Care Science and Services industry from January 2023 to December 2023. The top occupation was *Registered Nurses*, which made up 20.6 percent of total industry job postings for the time period.

**The employers with the most job postings were Mercy Health, SSM Health Care, BJC HealthCare, HCA Healthcare, and CoxHealth.**

#### TOP ONLINE JOB POSTINGS

SOC Code	Description	Percent of total industry postings	Average Annual Wage
Now- requires short-term on-the-job training, little to no experience, and/or a high school diploma			
31-1120	Home Health and Personal Care Aides	5.9%	\$30,270 ★
43-6014	Secretaries and Administrative Assistants	1.1%	\$40,980
37-2012	Maids and Housekeeping Cleaners	0.9%	\$30,880
43-4051	Customer Service Representatives	0.7%	\$43,280 ★
43-4171	Receptionists and Information Clerks	0.6%	\$34,060
Next- requires a non-degree certificate, associate degree, apprenticeship, some experience, or moderate-to long-term training			
29-2061	Licensed Practical and Licensed Vocational Nurses	5.4%	\$55,220
29-2099	Health Technologists and Technicians, All Other	3.1%	\$45,100
31-1131	Nursing Assistants	2.8%	\$36,350 ★
31-9092	Medical Assistants	2.4%	\$39,230
43-6013	Medical Secretaries and Administrative Assistants	1.3%	\$41,110
Later- requires a bachelor's degree or higher			
29-1141	Registered Nurses	20.6%	\$77,590 ★
11-9111	Medical and Health Services Managers	2.6%	\$116,370
29-1123	Physical Therapists	2.0%	\$91,030
29-1171	Nurse Practitioners	1.2%	\$116,680
21-1021	Child, Family, and School Social Workers	1.1%	\$44,380

★ Denotes the top 10 occupations by total number of projected openings from 2022-2032 in Now, Next, and Later categories

#### EDUCATION AND TRAINING OPPORTUNITIES

Across the state, there are numerous programs in many locations that train for occupations in the Health Care industry. To find degree and certificate programs at an educational institution near you, visit [MoSCORES](#), a tool designed to assist job seekers, students, career counselors, educators, and planners with a better understanding of training options and typical work outcomes of graduates, for traditional degree programs as well as noncredit credentials. In addition, there are U.S. Department of Labor Registered Apprenticeship programs for Health Care occupations in Missouri. Visit [Apprenticeship Missouri](#) for more information.

# TOP ONLINE JOB POSTINGS

## TOP 10 COMMON SKILLS

Communication  
Customer Service  
Leadership  
Management  
Planning  
Verbal Communication Skills  
Coordinating  
Operations  
Problem Solving  
Writing

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Several soft skills were listed in the top 10 common skills, such as communication, customer service, and leadership.

## TOP 10 SPECIALIZED SKILLS

Nursing  
Nursing Care  
Medical Records  
Data Entry  
Home Health Care  
Ability To Distinguish Colors  
Treatment Planning  
Vital Signs  
Direct Patient Care  
Pediatrics

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The top specialized skill was nursing, requested in 30 percent of total Health Care industry job postings.

## TOP 10 SOFTWARE SKILLS

Epic EMR  
Spreadsheets  
Standard Template Library (STL)  
Dentrix  
Google Workspace  
AMT Asset Management Software  
Clinic Management Systems  
Operating Systems  
SQL (Programming Language)  
Dashboard

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Microsoft Office and its products, such as Word, Excel, PowerPoint, and Access, are the most requested software skills across all industries. Other software skills requested in the Health Care industry include Epic EMR, spreadsheets, and Standard Template Library (STL).

## TOP 10 QUALIFICATIONS

Registered Nurse (RN)  
Basic Life Support (BLS) Certification  
Licensed Practical Nurse (LPN)  
Valid Driver's License  
Cardiopulmonary Resuscitation (CPR) Certification  
Advanced Cardiovascular Life Support (ACLS) Certification  
Certified Nursing Assistant (CNA)  
Basic Cardiac Life Support  
Nurse Practitioner (APRN-CNP)  
Pediatric Advanced Life Support (PALS)

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Registered Nurse was the top advertised job for the time period, and it was also the top requested qualification, followed by Basic Life Support Certification, and Licensed Practical Nurse.

### Sources:

- LightCast™
- U.S. Bureau of Labor Statistics, Division of Occupational Employment and Wage Statistics, 2023
- 2022-2032 Employment Projections published by Missouri Economic Research and Workforce Information Center (MERIC), 2024

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